

User support

Documentation

Search for the relevant documentation with the "Search" field at upper-right or use one of the service desk links below to submit a help request (login required). Where a login is required, use your NCAR/UCAR username and CIT password. Users who do not have CIT passwords (non-NCAR/UCAR staff members, for example) can reset their passwords [here](#) or call 303-497-2400 for assistance.

NCAR Research Computing help desk

Contact [the help desk](#) for assistance with Cheyenne, Casper, and related data-storage systems.

Enterprise Service Desk staff support

The [Enterprise Service Desk](#) portal is for NCAR/UCAR staff who need support for internal IT services.
