

Enrolling your phone or tablet for Duo 2FA

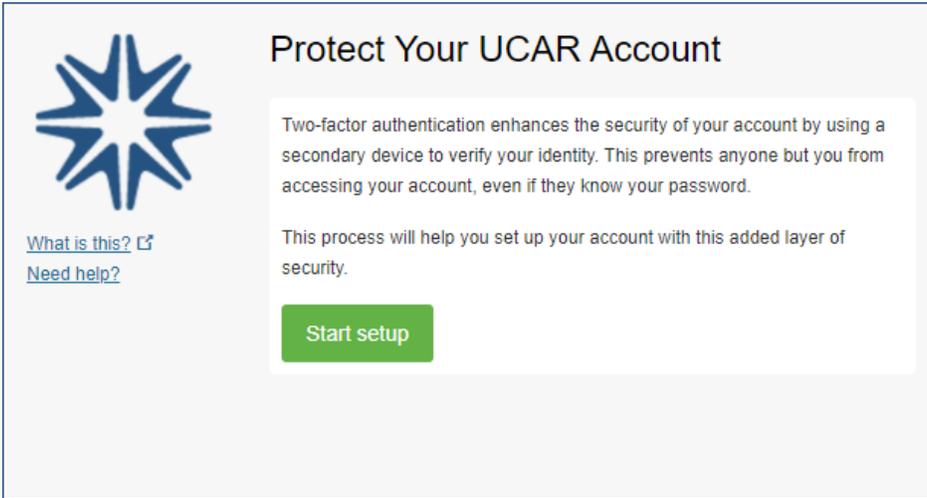
Duo Mobile is an app that runs on your smartphone and helps you authenticate quickly and easily with [Duo two-factor authentication](#) (2FA). You will still be able to log in using a phone call or text message without the app, but for the best experience, we recommend using Duo Mobile with a smartphone.

You can also enroll a landline telephone or iOS/Android tablets.

After you [request enrollment](#) and receive an email from Duo Security, follow these steps to enroll your device.

Step 1: Click Start setup

Click the personalized enrollment link in your email from Duo Security, then click **Start setup**.



The screenshot shows a web page titled "Protect Your UCAR Account". On the left is a blue starburst logo. Below it are two links: "What is this?" and "Need help?". The main content area contains two paragraphs of text explaining two-factor authentication and a green "Start setup" button.

Protect Your UCAR Account

Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

This process will help you set up your account with this added layer of security.

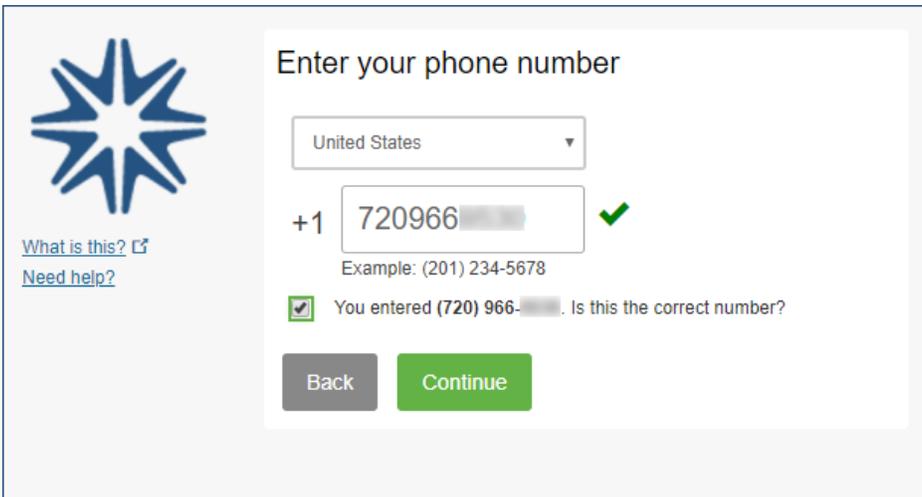
[What is this?](#) [Need help?](#)

Start setup

Step 2: Enter your phone number

Select your country from the drop-down list and enter your phone number. Use the number of the smartphone or cell phone that you'll have with you when you're logging in to a Duo-protected service. You can enter your desk phone number if you don't have a cell phone.

Double-check the phone number to make sure you entered it correctly, check the box to confirm that the number is correct, and click **Continue**. (If you are enrolling a tablet, you aren't prompted to enter a phone number.)



The screenshot shows a web page titled "Enter your phone number". On the left is the same blue starburst logo and links as in Step 1. The main content area has a dropdown menu for "United States", a text input field for the phone number "+1 720966" with a green checkmark, an example "(201) 234-5678", a checked checkbox for "You entered (720) 966- Is this the correct number?", and "Back" and "Continue" buttons.

Enter your phone number

United States

+1 720966 ✓

Example: (201) 234-5678

You entered (720) 966- Is this the correct number?

Back **Continue**

Step 3: Choose your platform

Choose the type of phone you have and click **Continue**.



[What is this?](#) [Need help?](#)

What type of phone is 720-966-XXXX?

iPhone

Android

Windows Phone

Other (and cell phones)

Step 4: Install the Duo Mobile app

Follow the platform-specific instructions on the screen to install Duo Mobile. After installing the app, return to the enrollment window and click **I have Duo Mobile installed**.



[What is this?](#) [Need help?](#)

Install Duo Mobile for Android

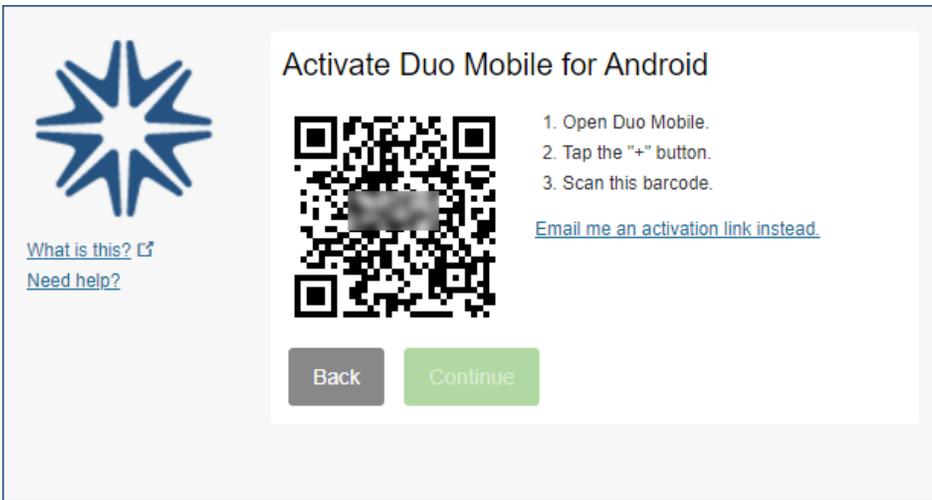


1. Launch the Google Play Store app and search for "Duo Mobile".
2. Tap "Install" to install the app.

Step 5: Activate Duo Mobile

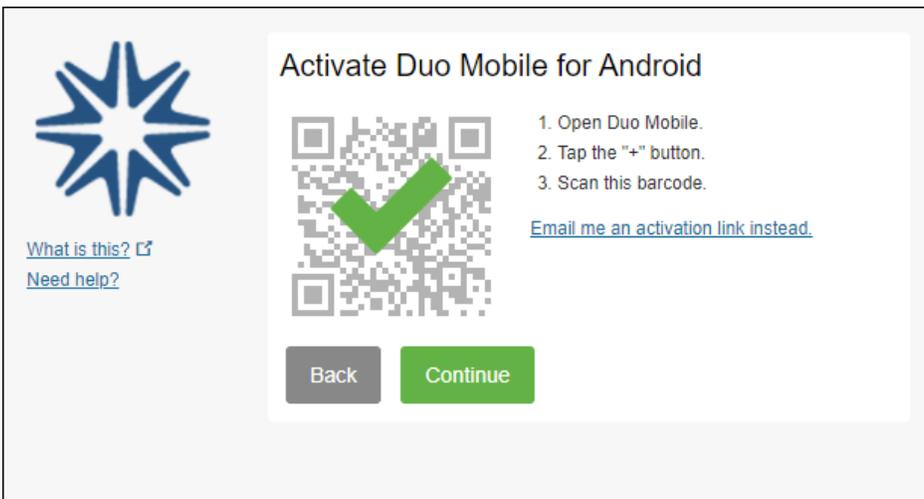
Activating the app links it to your account so you can use it for authentication.

To activate Duo Mobile on an iPhone, Android, or Windows Phone, scan the barcode with the app's built-in barcode scanner. Follow the platform-specific instructions for your device.



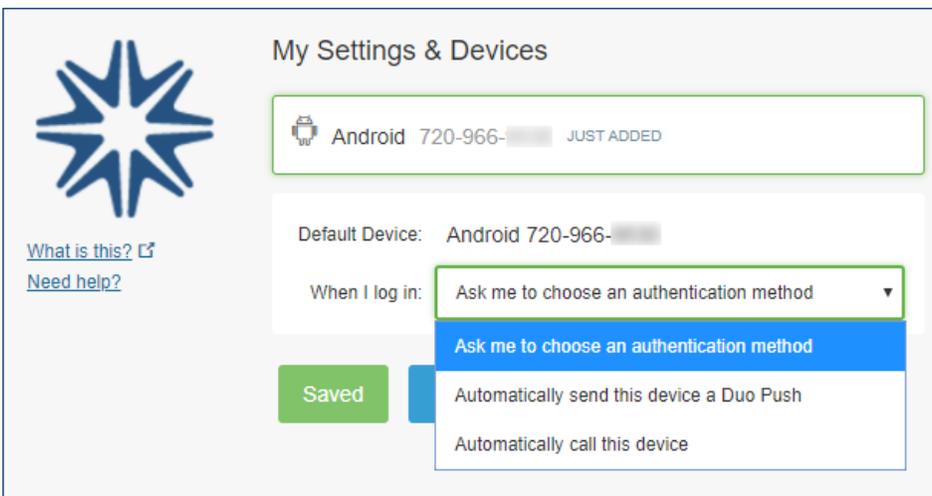
The "Continue" button is clickable after you scan the barcode.

If you can't scan the barcode, click **Email me an activation link instead** and follow the instructions.



Step 6: Configure device options (optional)

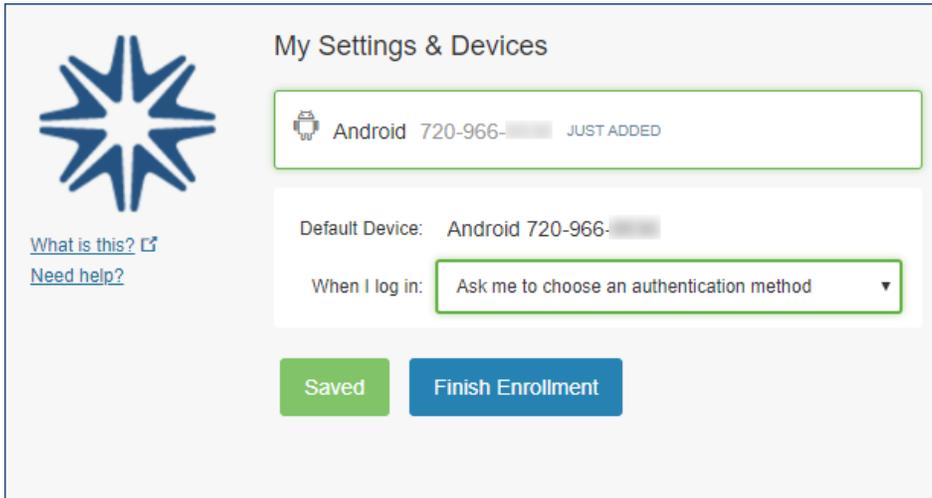
By default Duo will ask you to choose how you want to authenticate each time you log in – with a push, phone call, or passcode, for example. The default is recommended, but you can change the setting so you automatically receive a push or a call instead of being asked every time. To do that, make your selection from the dropdown menu and click **Saved**.



Step 7: Finish

Choose an optional authentication method from the "When I log in" dropdown menu, then click **Finish Enrollment**.

Duo automatically sends an authentication request via a push notification to the Duo Mobile app on your smartphone or a phone call to your device (depending on your selection).



 My Settings & Devices

 Android 720-966-... JUST ADDED

Default Device: Android 720-966-...

When I log in: Ask me to choose an authentication method ▼

[What is this?](#) [Need help?](#)

Saved **Finish Enrollment**

Congratulations!

Your device is ready to approve Duo push authentication requests. Click **Send me a Push** to give it a try. All you need to do is tap **Approve** on the Duo login request you get on your phone.

