

Enrolling your phone or tablet for Duo 2FA

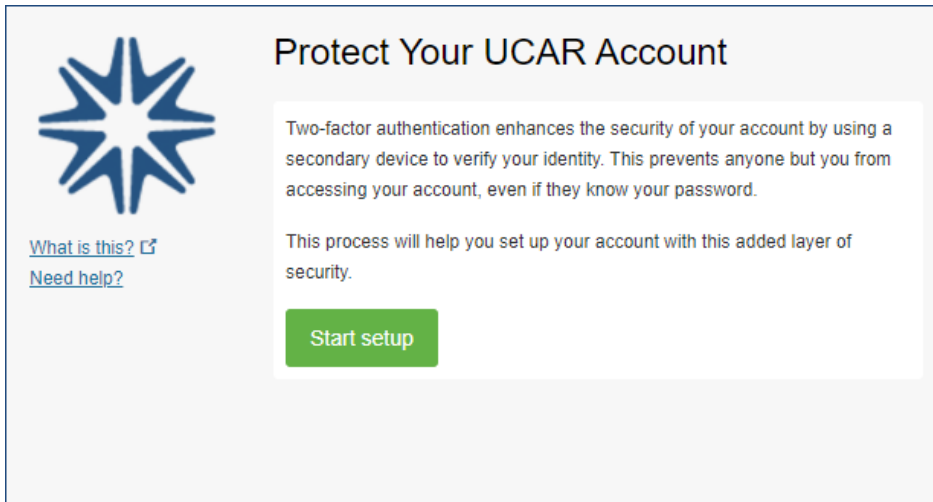
Duo Mobile is an app that runs on your smartphone and helps you authenticate quickly and easily with [Duo two-factor authentication](#) (2FA). You will still be able to log in using a phone call or text message without the app, but for the best experience, we recommend using Duo Mobile with a smartphone.

You can also enroll a landline telephone or iOS/Android tablets.

After you [request enrollment](#) and receive an email from Duo Security, follow these steps to enroll your device.

Step 1: Click Start setup

Click the personalized enrollment link in your email from Duo Security, then click **Start setup**.

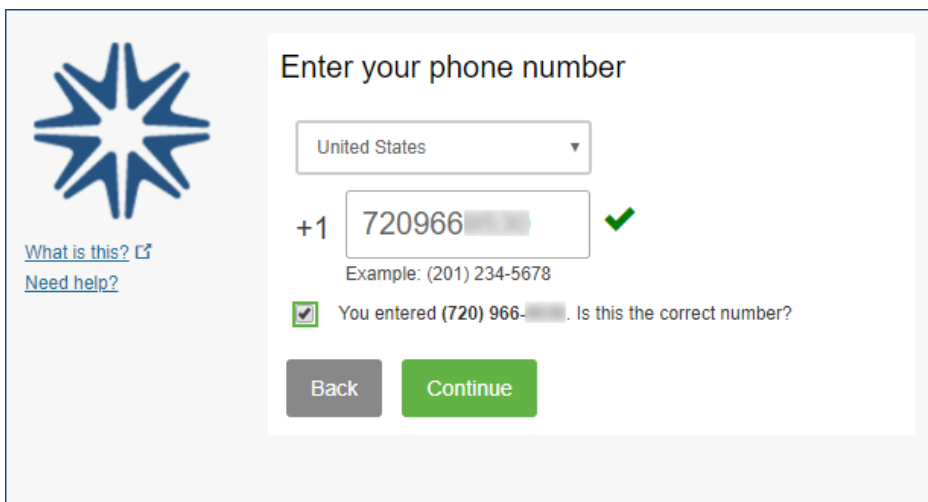


The screenshot shows a web page titled "Protect Your UCAR Account". On the left is a blue starburst logo. Below it are two links: "What is this?" and "Need help?". To the right of the logo, there is a text box explaining that two-factor authentication enhances security by using a secondary device. Below this text is a green button labeled "Start setup".

Step 2: Enter your phone number

Select your country from the drop-down list and enter your phone number. Use the number of the smartphone or cell phone that you'll have with you when you're logging in to a Duo-protected service. You can enter your desk phone number if you don't have a cell phone.


Double-check the phone number to make sure you entered it correctly, check the box to confirm that the number is correct, and click **Continue**. (If you are enrolling a tablet, you aren't prompted to enter a phone number.)




The screenshot shows a web page titled "Enter your phone number". On the left is the same blue starburst logo and links as in Step 1. To the right, there is a form with a country dropdown menu set to "United States". Below that is a text input field for the phone number, showing "+1 720966" followed by a green checkmark. Below the input field is an example: "Example: (201) 234-5678". There is a checkbox that is checked, with the text "You entered (720) 966- Is this the correct number?". At the bottom are two buttons: "Back" and "Continue".


Step 3: Choose your platform

Choose the type of phone you have and click **Continue**.



[What is this?](#) 

[Need help?](#)

What type of phone is 720-966-?

☐ iPhone

☒ Android


☐ Windows Phone


☐ Other (and cell phones)

[Back](#) [Continue](#)

Step 4: Install the Duo Mobile app

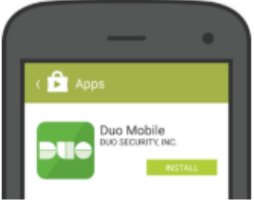
Follow the platform-specific instructions on the screen to install Duo Mobile. After installing the app, return to the enrollment window and click **I have Duo Mobile installed**.



[What is this?](#) 

[Need help?](#)

Install Duo Mobile for Android




1. Launch the Google Play Store app and search for "Duo Mobile".
2. Tap "Install" to install the app.


[Back](#) [I have Duo Mobile installed](#)

Step 5: Activate Duo Mobile

Activating the app links it to your account so you can use it for authentication.


To activate Duo Mobile on an iPhone, Android, or Windows Phone, scan the barcode with the app's built-in barcode scanner. Follow the platform-specific instructions for your device.



[What is this?](#) 

[Need help?](#)

Activate Duo Mobile for Android




1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.


[Email me an activation link instead.](#)

BackContinue

The "Continue" button is clickable after you scan the barcode.


If you can't scan the barcode, click **Email me an activation link instead** and follow the instructions.



[What is this?](#) 

[Need help?](#)

Activate Duo Mobile for Android




1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.


[Email me an activation link instead.](#)

BackContinue

Step 6: Configure device options (optional)



By default Duo will ask you to choose how you want to authenticate each time you log in – with a push, phone call, or passcode, for example. The default is recommended, but you can change the setting so you automatically receive a push or a call instead of being asked every time. To do that, make your selection from the dropdown menu and click **Saved**.




[What is this?](#) 

[Need help?](#)

My Settings & Devices

 Android 720-966- JUST ADDED

Default Device: Android 720-966-

When I log in:

Ask me to choose an authentication method ▼

Ask me to choose an authentication method

Automatically send this device a Duo Push

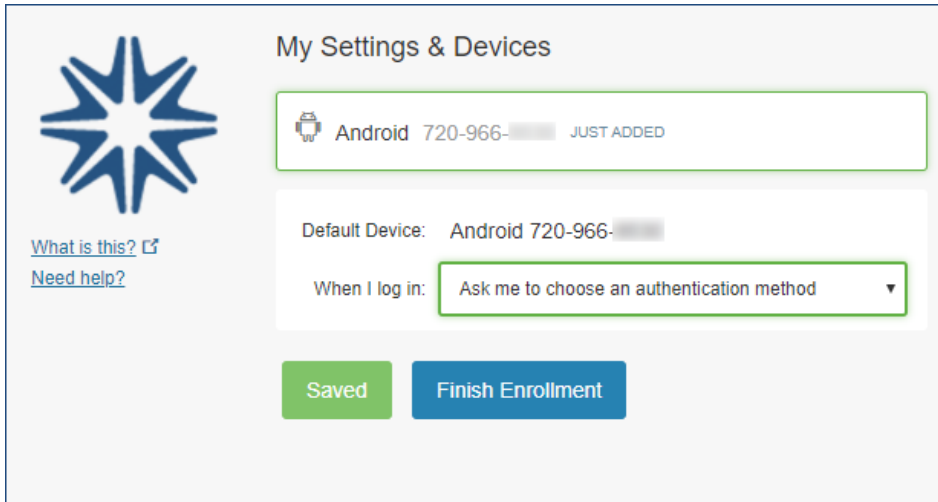
Automatically call this device

Saved

Step 7: Finish

Choose an optional authentication method from the “When I log in” dropdown menu, then click **Finish Enrollment**.

Duo automatically sends an authentication request via a push notification to the Duo Mobile app on your smartphone or a phone call to your device (depending on your selection).



My Settings & Devices

Android 720-966-... JUST ADDED

Default Device: Android 720-966-...

When I log in: Ask me to choose an authentication method ▼

Saved Finish Enrollment

Congratulations!

Your device is ready to approve Duo push authentication requests. Click **Send me a Push** to give it a try. All you need to do is tap **Approve** on the Duo login request you get on your phone.

