

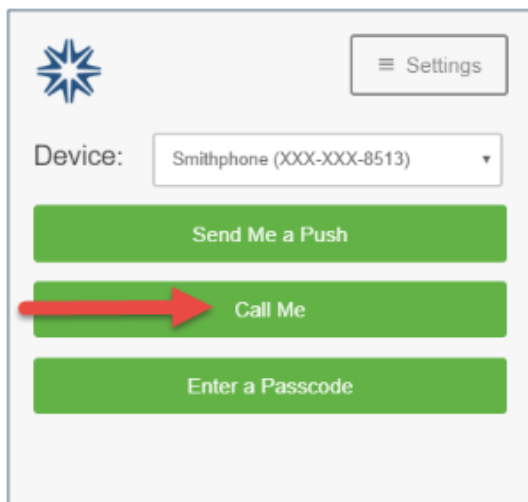
Duo: Can I log in without my smartphone?

Problem

I don't have my smartphone with me and have to log in with Duo. What should I do?

Solution

- **If you have already added a secondary device to your Duo account**, maybe an office phone or home landline: Choose the secondary device from the dropdown menu, then select "Call Me." (See image.)
- **If you have not added a secondary device**, call CISL at 303-497-2400 and we will add one for you.



Related articles

- [Duo: Can I log in without my smartphone?](#)
- [Duo for YubiKey 4 users: The mobile app fails sometimes. What can I do?](#)
- [Duo: I'm not getting a "push"](#)
- [Duo: Intermittent push and passcode issues](#)
- [Duo: Getting started with two-factor authentication](#)