

Recover lost or deleted files

There are two ways to recover files you have lost or deleted from your GLADE **home** file space:

1. Follow the procedures documented here to recover them yourself: [Recovering files from snapshots](#).
2. Submit a request to the [NCAR Research Computing help desk](#) to ask for recovery of your files from a backup of your **/glade/u/home/username** directory.

No backups are made of GLADE spaces other than /glade/u/home. Files lost from other spaces cannot be recovered.