## Duo authentication and user portal

See these links and the related knowledge base articles listed below for answers to some common questions:

- Authenticating with Duo Documentation on the Advanced Research Computing portal.
- Duo Device Portal For changing your device settings and adding new devices. (A CIT password is required.)

If you already use Duo and find yourself locked out, please try again after 10 minutes or call 303-497-2400 for assistance.

## **Related articles**

- Login node processes killed
- Duo: Can I log in without my smartphone?
- Duo for YubiKey 4 users: The mobile app fails sometimes. What can I do?
  Duo: I'm not getting a "push"
- Duo: Intermittent push and passcode issues